

Account Modification Form

Date: ____/____/____

Customer Current Account Details [must be completed]

Customer Name _____

Service Option / Plan _____

Service Platform Wi-Fi Wimax

Customer Notice

~ Customers upgrading from the Wi-Fi Service to the Wimax Service are required to pay an EC\$200.00 [SUI] / EC\$900.00 [SUO] Activation Fee.

~ Service Platform upgrades/downgrades are treated as an application for new Internet Service. This takes at least 7-14 working days before the new service is activated, unless otherwise specified by an ACT Representative.

~ Service Plan upgrades/downgrades are done within 2-3 working days.

Customer Upgrade / Downgrade Details [must be completed]

Customer Upgrade Customer Downgrade

Wi-Fi Wimax

Service Options [please tick the appropriate service plan that you are upgrading or downgrading to].

Wi-Fi Service Options

Mega 1024k/256k

Mega X-tra 1024k/512k

Mega Plus 1544k/256k

Super Mega 2048k/256k

WiMax Service Options

MadMax 1024k/256k

MadMax X-tra 1024k/512k

MadMax Plus 1544k/256k

MadMax Mega 2048k/256k

MadMax 2 2048k/512k

MadMax 3 3072k/512k

MadMax 4 4096k/512k

For Office Use Only

To be completed by Cashier/ACT Representative

Customer Registration # _____ **Customer Mac Address:** _____

Recommendation / Comments

Customer New Monthly Fee: EC\$ _____

ACT Representative _____

Customer Signature _____